



# PWI/EPOC Administrative Coaching Call








**Presented by:** PWI/EPOC AE Team

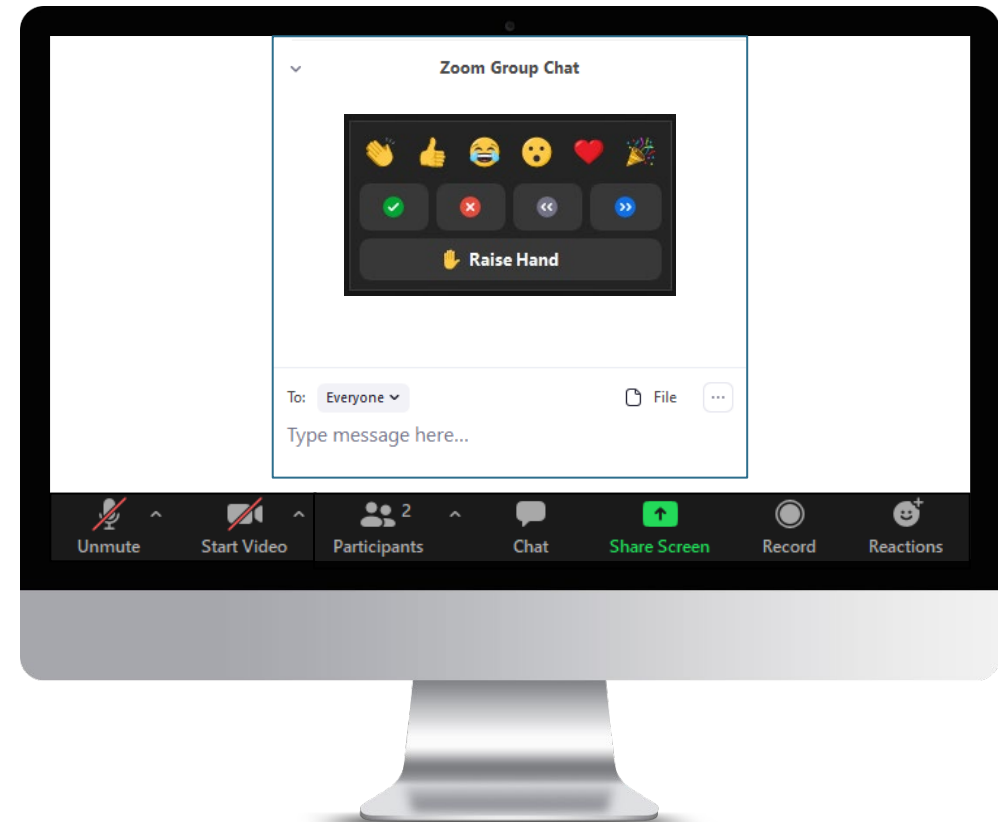
Behavioral Health Workforce Development

**Thursday, March 23, 2023**



# Housekeeping

	<b>Join by Phone:</b> Click Join Audio, Phone Call tab, dial the desired phone number, and enter Meeting ID and Participant ID.	01
	<b>Camera:</b> Please keep your camera on unless you have low bandwidth.	02
	<b>Name:</b> Please change your name to your actual name.	03
	<b>Live Captioning:</b> Click CC Live Transcript to show or hide captions.	04
	<b>Chat:</b> Click the Chat icon to open the Chat panel.	05
	<b>Reactions:</b> Find them on the bottom toolbar. <b>Full-screen:</b> Double-click to toggle.	06
	<b>Need help?</b> Type in the Chat box!	07





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## Agenda

1. Welcome and Introduction
2. PWI/EPOC Round 2 – Updates & New Requirements
3. Reminders and Upcoming Events
4. PWI/EPOC Grantee Newsletter
5. CalMHSA Update on CA Peer Certification – Lucero Robles
6. Q&A with Lucero Robles
7. Attendance Form & Feedback Survey

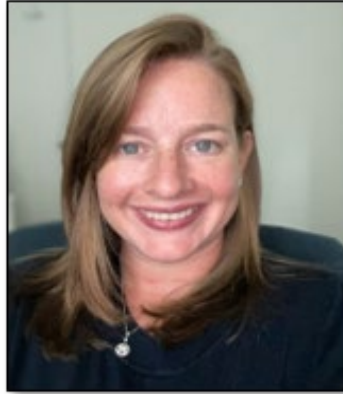
# PWI/EPOC Team at Advocates for Human Potential (AHP)



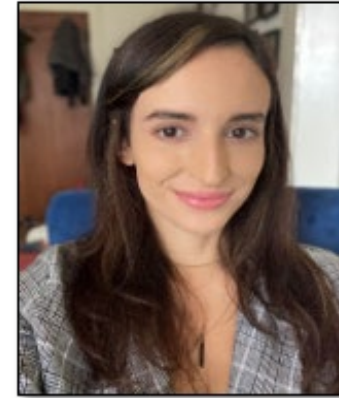
**Kathleen West**  
Project Director



**Tammy Bernstein**  
Deputy Project Director



**Kate Cox**  
Operations Manager



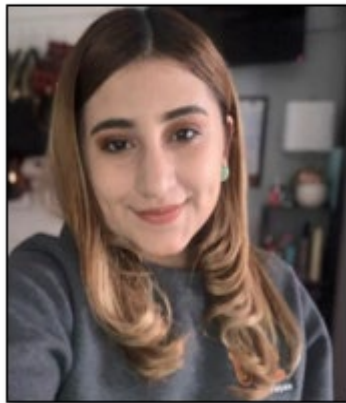
**Kayla Halsey**  
BHWD Data Manager  
PWI/EPOC Projects Coordinator



**Brett Hall**  
Grantee Liaison Lead



**Marques Davis**  
Grantee Liaison



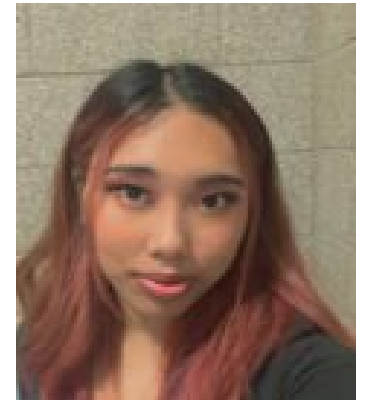
**Rosy Larios**  
Grantee Liaison



**Neyat Tefery**  
Grantee Liaison  
& Ops Specialist



**Caitlin Storm**  
Quality Assurance



**Vic Walker**  
Operations Specialist





# **PWI/EPOC Round 2 – Update & New Requirements**



# Reminders

Upcoming Submissions		Due Date
Quarter 7 Report & Invoice		4/15/23
Upcoming Events	Date & Time (PDT)	Required?
Webinar: HIPAA Compliance/Clinical Notetaking	Monday, 4/10/23 12 p.m. – 1 p.m. PT	Yes
Learning Collaborative: Peer Support Core Competencies	Wednesday, 4/19/23 1 p.m. – 4 p.m. PT	Yes
AHP Grantee Liaison Administrative Coaching Call	Thursday, 4/27/23 12 p.m. – 1 p.m. PT	Yes
Optional Events	Date & Time	Required?
Workforce Development & Psychological Safety among BIPOC Women in Leadership	Wednesday, 3/29/23 10 a.m. – 11 a.m. PT	No



**Our first monthly PWI/EPOC  
Grantee Newsletter has been  
sent! Check your inbox  
from [ca\\_bhwd@ahpnet.com](mailto:ca_bhwd@ahpnet.com).**





**CalMHSA**



**Lucero Robles  
MSW, LCSW  
Director,  
Quality Assurance and  
Compliance  
California Mental Health  
Services Authority**

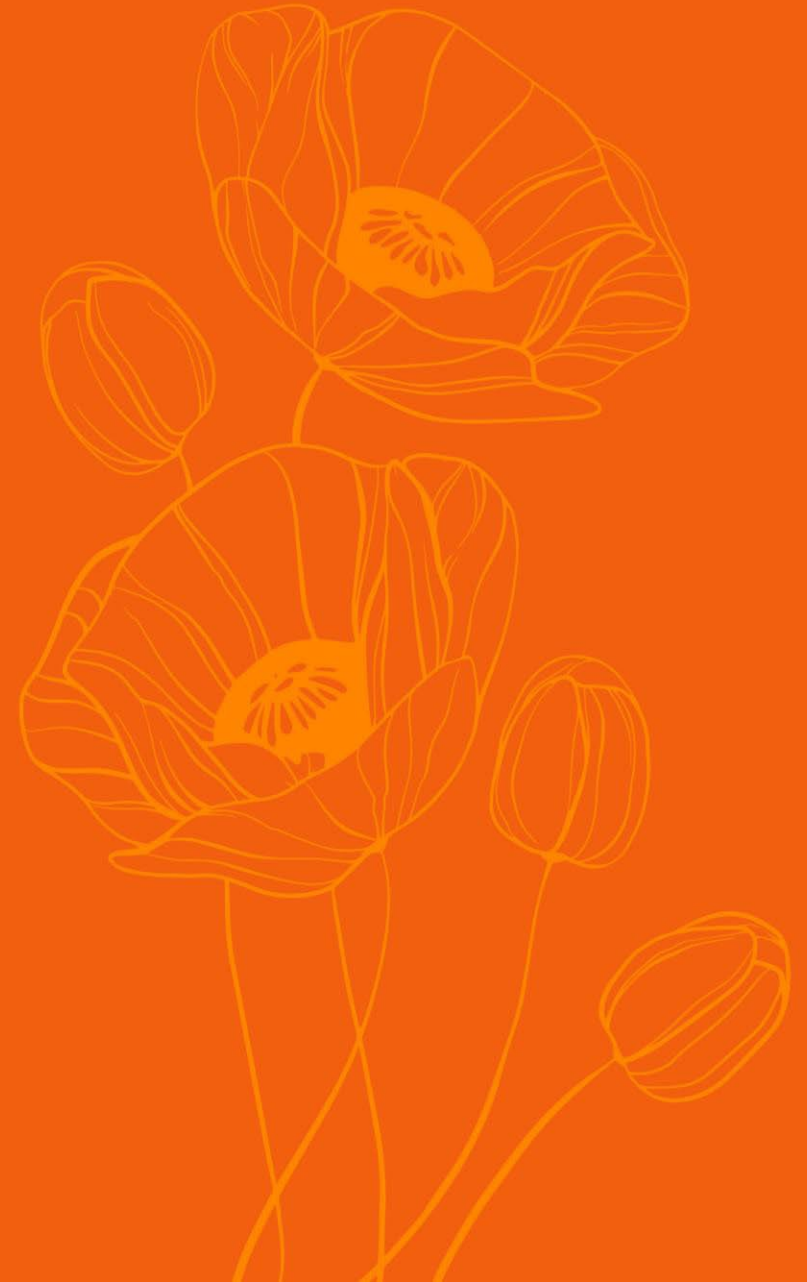
# Medi-Cal Peer Support Specialist Certification

Peer Workforce Investment (PWI) and  
Expanding Peer Organization Capacity (EPOC)

March 23, 2023



# Background



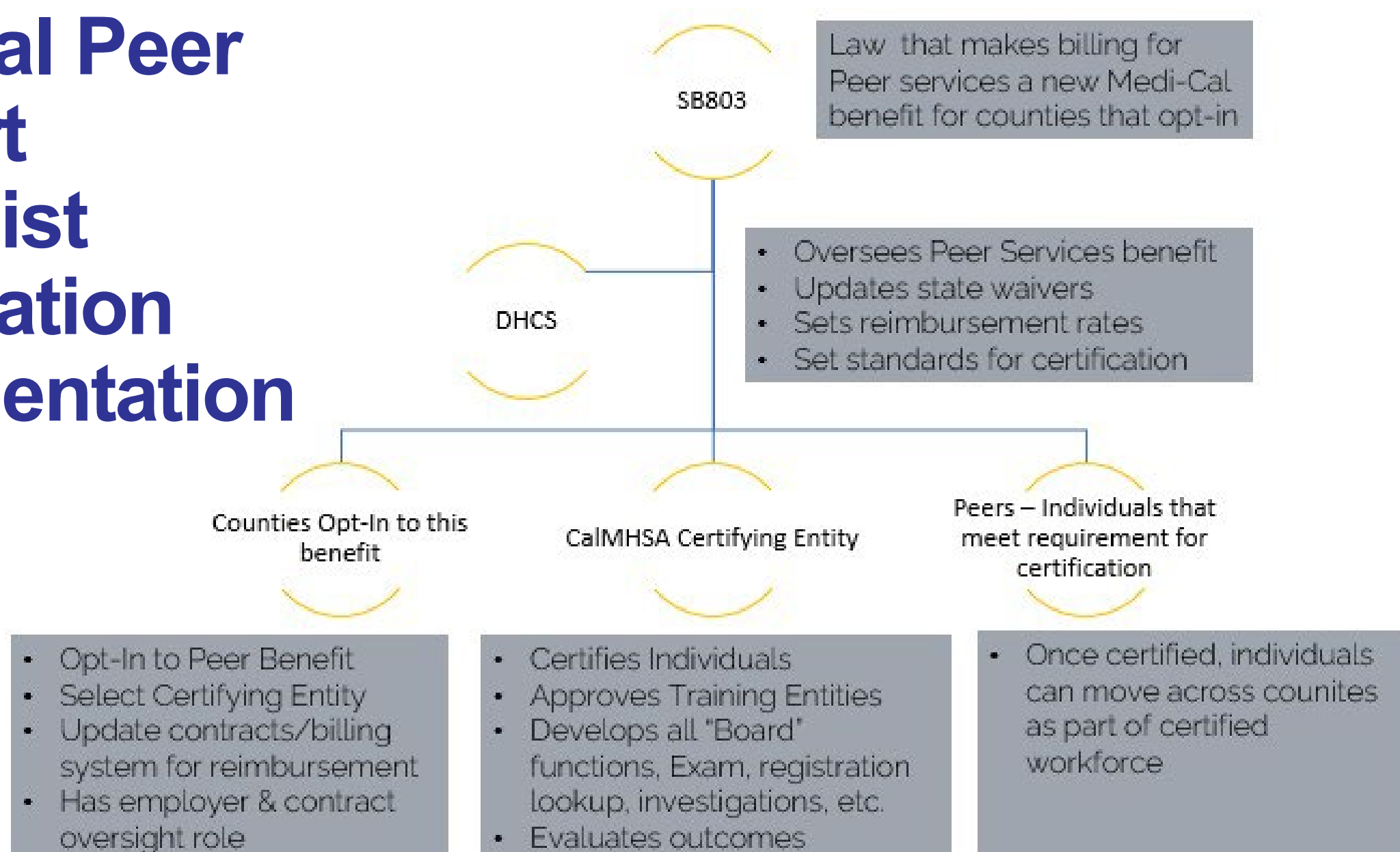
# California Mental Health Services Authority

## CalMHSA - Certifying Entity

The California Mental Health Services Authority (CalMHSA) is the certifying entity, responsible for certification, examination, and enforcement of professional standards for Medi-Cal Peer Support Specialists in California. All applicants seeking certification are required to successfully pass an exam, ensuring any individual holding a certification has met the minimum educational requirements. CalMHSA investigates consumer complaints and imposes disciplinary actions against a professional in violation of the Code of Ethics.

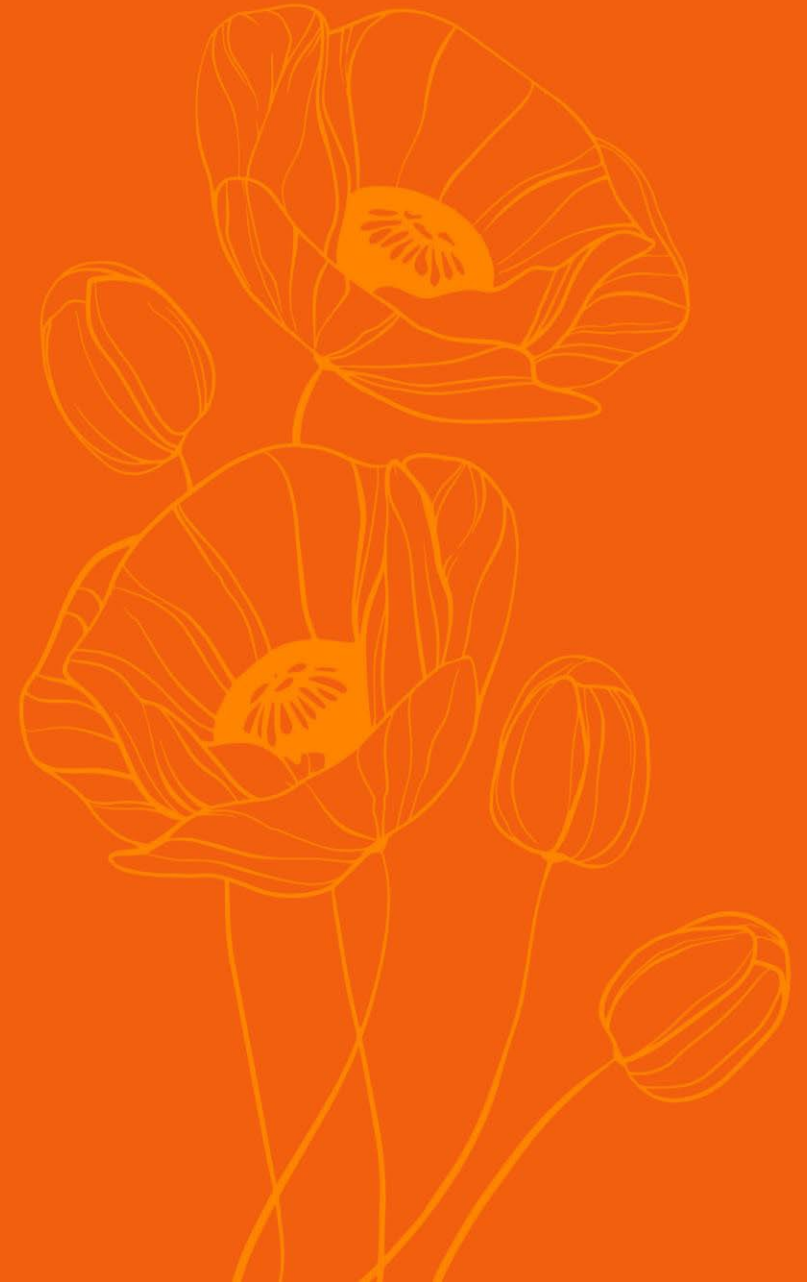
CalMHSA was elected by county behavioral health plans as the certifying body for the certification of Medi-Cal Peer Support Specialist.

# Medi-Cal Peer Support Specialist Certification Implementation





# Role of the Certifying Entity



# CaMHSA - Certifying Entity

## APPLICANTS

- Dedicated Website
- On-line application
- Dedicated email and telephone
- Ensures applicants meet standards for certification

## CERTIFICATION

- Administration of Certification Exam
- Issuance of certifications
- Investigates complaints made on certified professional & takes action

## PROFESSIONAL REGISTRY

- Real-Time Accuracy
- Searchable
- Public-Facing

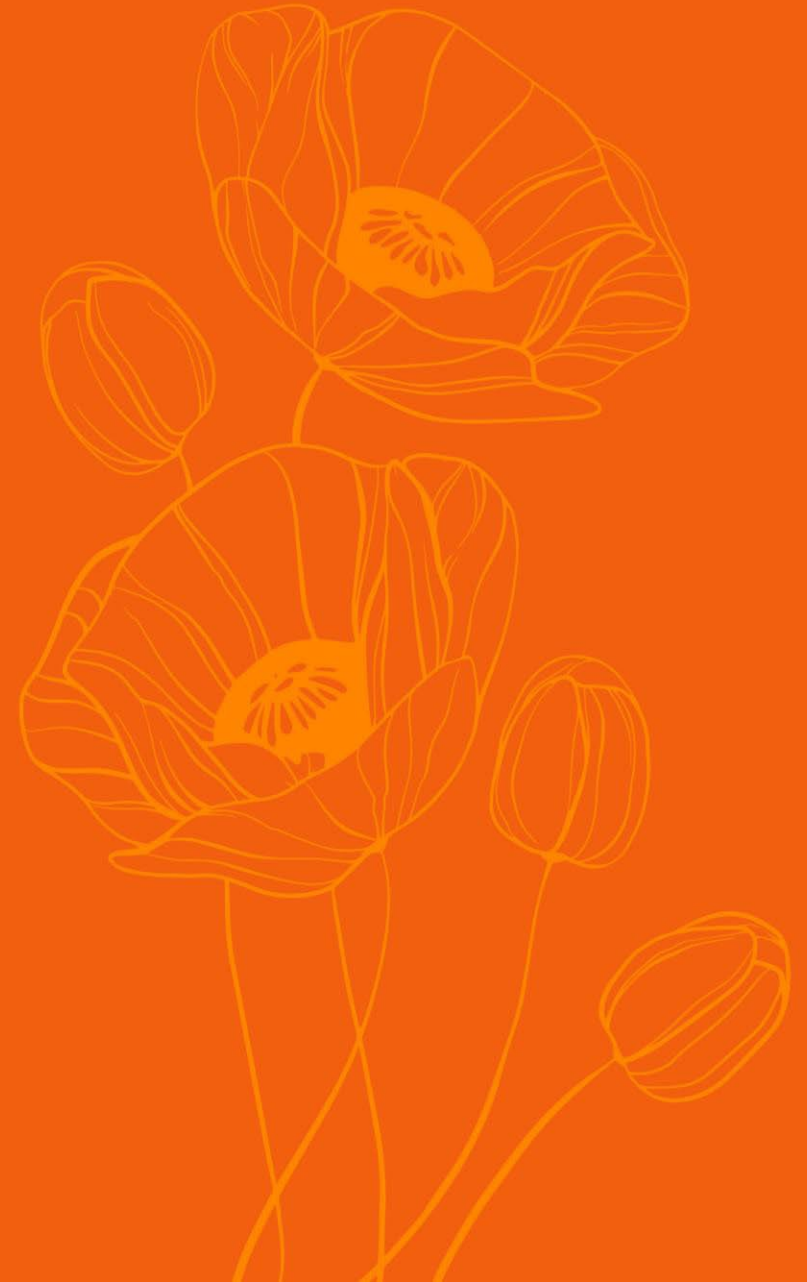
## TRAINING

- Approves Training Providers

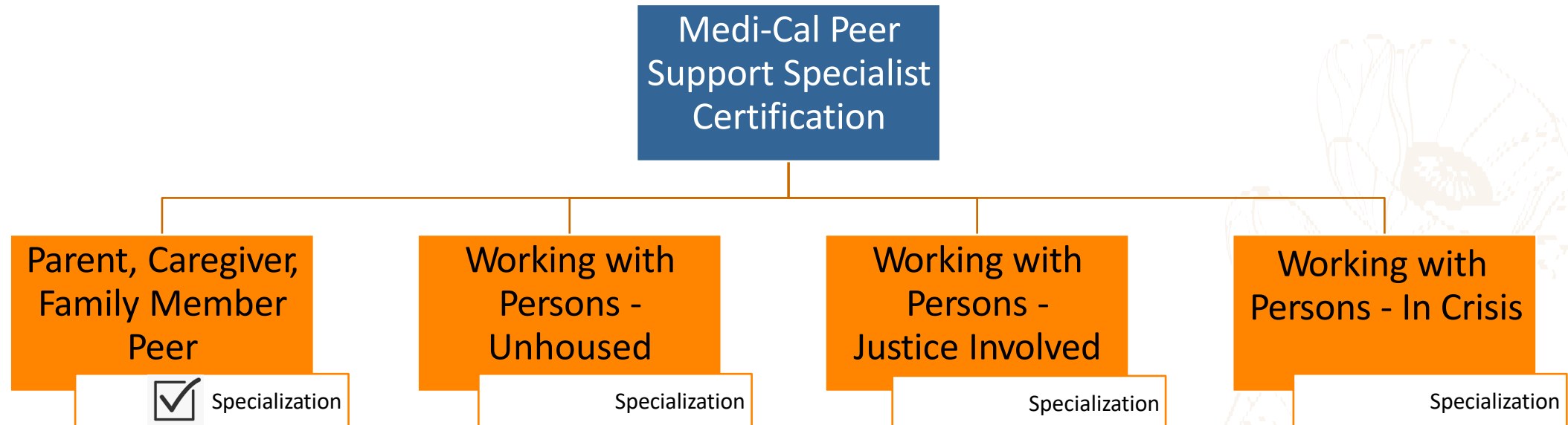
## DATA

- Continuous quality improvement
- State reporting
- Outcomes and Evaluation

# Certification Requirements



# Certification



# Certification Requirements

## Certification Requirements

1. Submit application on the CalMHSA certification website
2. Must be at least 18 years of age or older
3. Possess a high school diploma or equivalency degree
4. Self-identify as an individual with lived experience
5. Be willing to share own experience as a person with lived experience to help others in their recovery
6. Have a strong dedication to recovery
7. Agree, in writing, to adhere to the California Department of Health Care Services Medi-Cal Code of Ethics for Peer Support Specialists in California
8. Meet training requirement
9. Successfully pass the certification exam



# Requirements

## Grandparenting Certification

Meet previously stated requirements

**AND** must meet at least ONE of the following:

Option 1: One (1) year paid or unpaid work experience with a minimum accumulation of 1550 hours of experience in a peer role

Option 2: Minimum of 1550 hours in 3-years with 500 hours completed within the last 12-months, working as a peer (paid or unpaid)

**AND** must also meet ALL the following:

1. **Submit application by June 30, 2023 (extended deadline)**
2. Employed in a Peer role on 1/1/22
3. Complete 20 hours of continuing education (CEs), including 6 hours of law and ethics. CE course training shall have been taken in the last 2 years.
4. Completion of a Peer training. Peer training is defined as training focused on concepts of peer recovery and resiliency. Proof of completion is required.
5. Three (3) letters of recommendation (supervisor, colleague/professional, & self).

## Initial Certification

Meet previously stated requirements

**AND** complete an 80-hour Medi-Cal Peer Support Specialist training from a CalMHSA-approved training provider.

- 21 approved training providers available on the certification website

# How to Apply

## Application

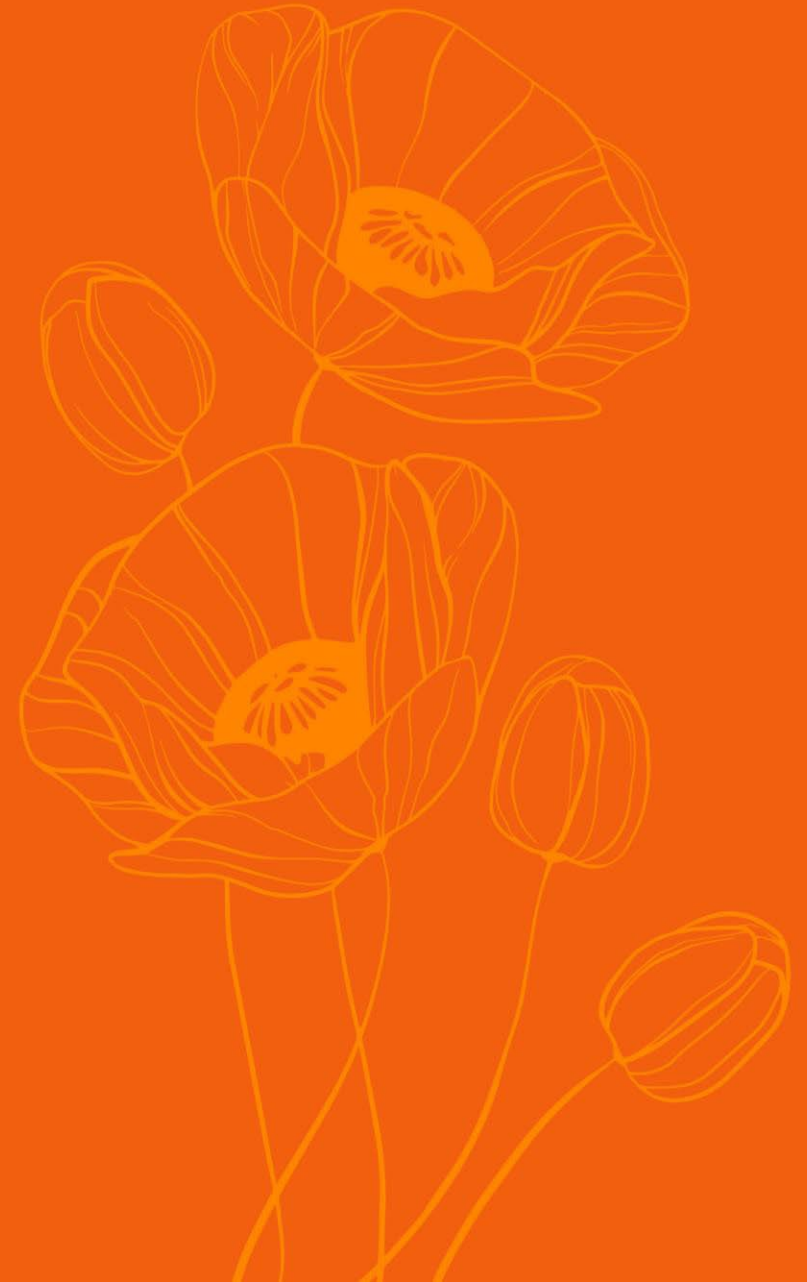
1. Register on the CalMHSA certification website ([www.CAPeerCertification.org](http://www.CAPeerCertification.org))
2. Complete application for certification
3. Must have met the requirements at the time of application in order to apply
4. Pay fee or scholarship application (based on availability)
5. Only complete applications will be processed

## Certification Process

1. Reviews applications (30-day processing)
  1. Approves
  2. Asks for revision
  3. Denies
2. Notification: status of application
3. Notification: receive unique code to register for the certification exam (approved status)
4. Notification: certification document for those with passing scores

Scholarships Available, until supply ends.  
Apply at [www.CAPeerCertification.org](http://www.CAPeerCertification.org)

# Updates



# Updates

## Grandparenting Application

- DHCS extended deadline through June 30, 2023

## Exam

- In-person test centers and on-line testing (Pearson VUE is exam proctor)
- Reasonable accommodations may be requested in advance of exam
- Additional languages to be added May/June 2023 (subject to change)

## Fee Schedule

- Approved by DHCS
  - Application for certification \$100
  - Certification exam \$150
  - Exam retake \$150
  - Certification renewal (2-years) \$ 80

# Updates

## **Supervision of Peer Workers Available**

- No cost
- Registration on certification website required
- Based on SAMHSA's best practice guidelines
- 1-hour self-paced training

## **Accepting Application for New Training Providers (Core Competency)**

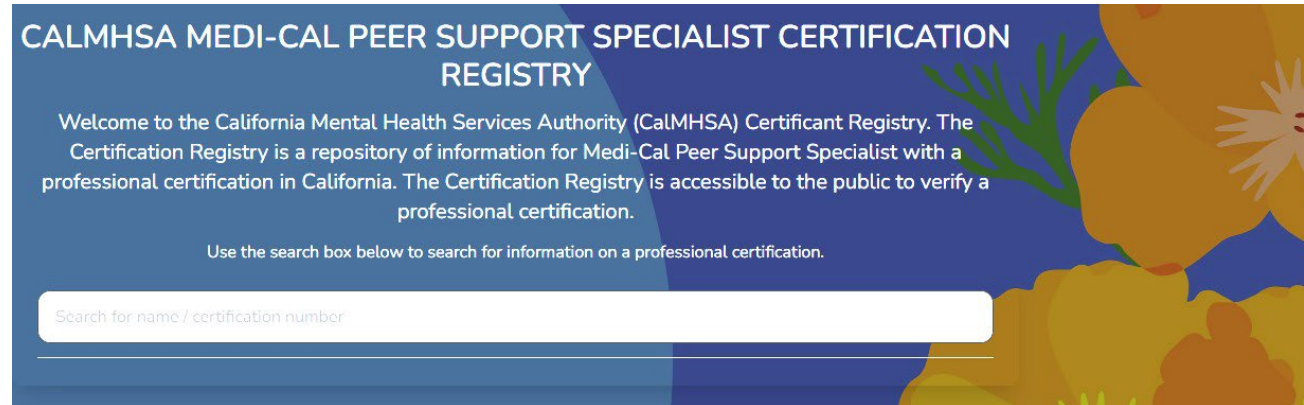
- Opened March 1, 2023
- No closing/sunset date
- \$300 non-refundable fee
- Must meet all requirements



# Updates

## Certification Registry Open

- Public-facing
- Searchable



## Certified Professional Workforce

- Currently 622 individuals received Medi-Cal Peer Support Specialist certification!\*

*\*As of 3/22/2023. Please note data snapshot shown later in the presentation does not reflect this count as data was pulled earlier than 3/22/23.*

# Updates

## **Areas of Specialization (Crisis Care, Unhoused, Justice Involved)**

- Curriculum development extended by DHCS through July 1, 2023

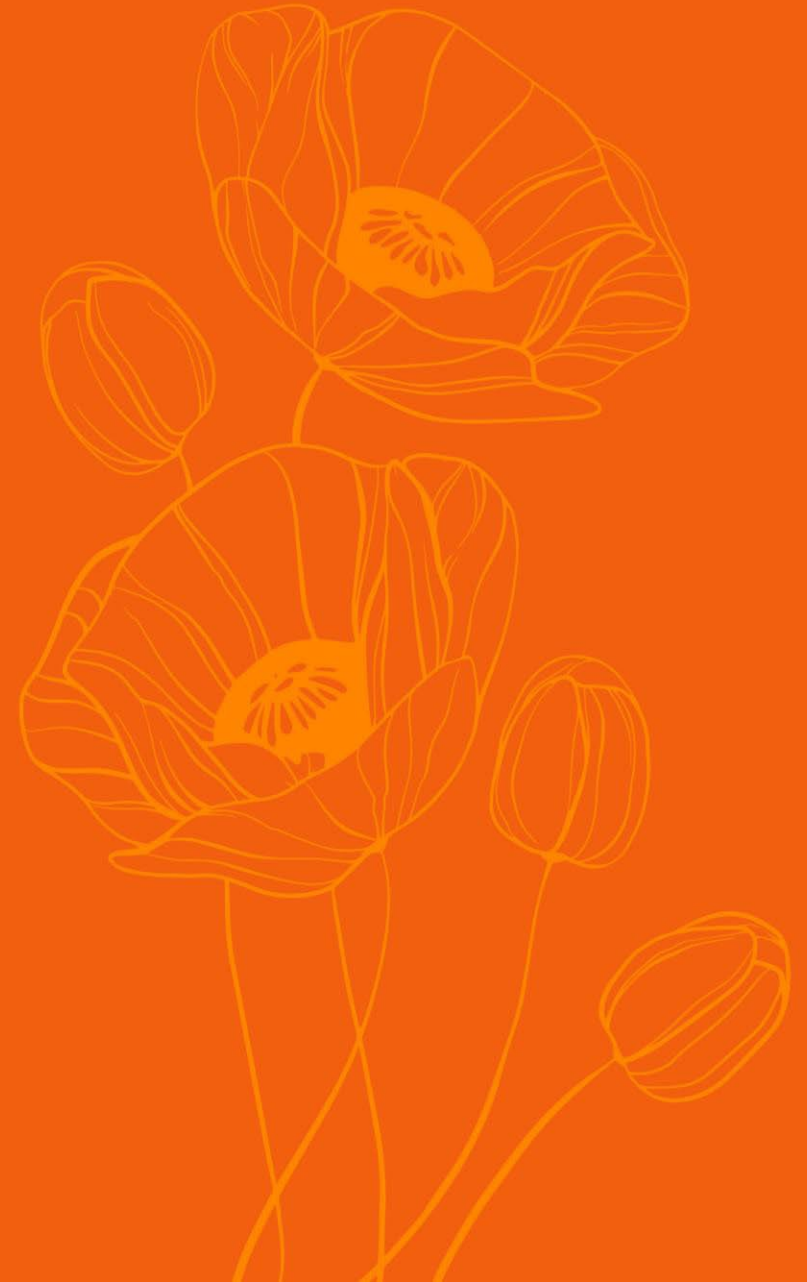
CalMHSA has:

- CalMHSA conducted landscape analysis
- Held focus groups with subject matter experts for input/feedback
- Input/feedback accepted through 3/24/23

## **Next steps:**

- Finalize core competencies
- Release request for proposal for training providers

# Data Snapshot

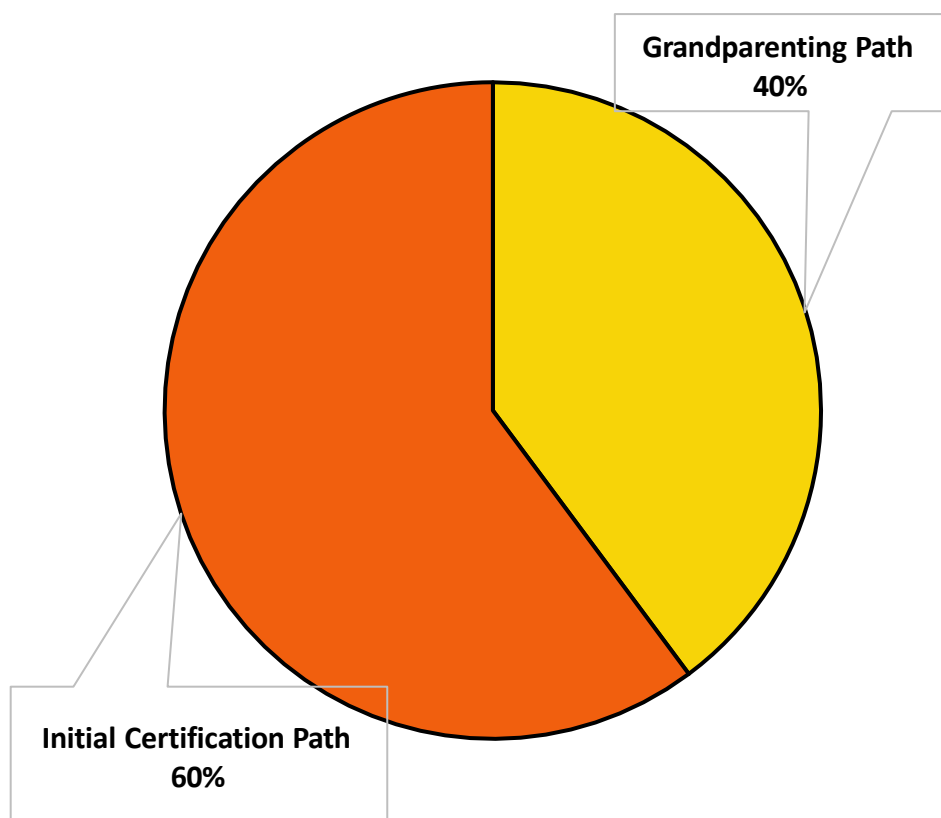


# Data Snapshot

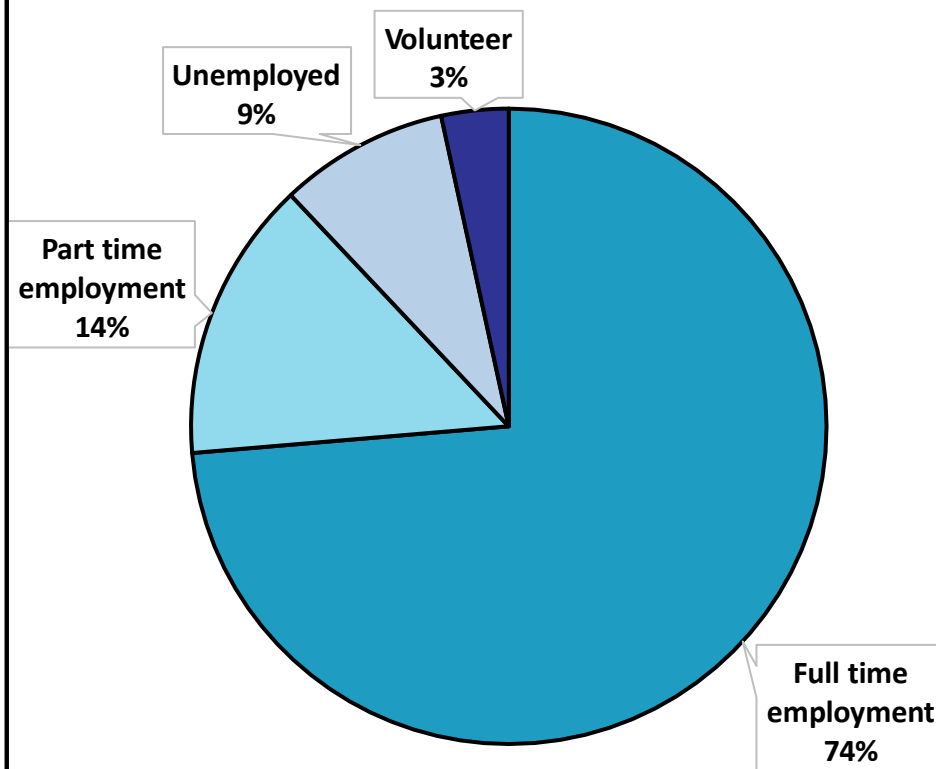
- As of March 15th, 2023, the Peer Certification Program has garnered 3,222 applications.
- The majority (60%) of these applicants have taken the Initial Certification Path, while the remaining 40% have opted for the Grandparenting Path.
- Currently, **534 applicants** have received certification for Medi-Cal Peer Support Specialists.

# Demographic Data of Applicants

APPLICATIONS BY CERTIFICATION PATHWAY



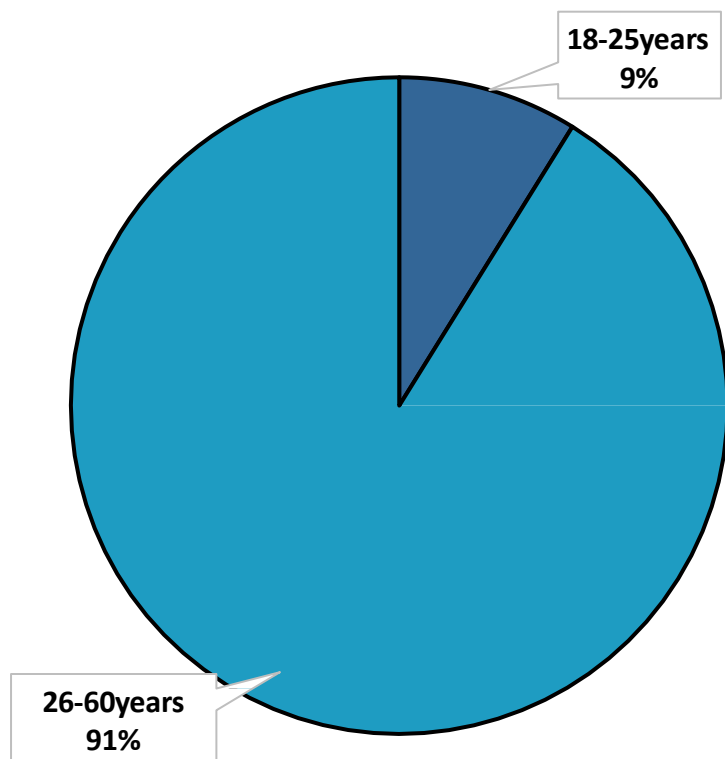
APPLICANT'S EMPLOYMENT STATUS



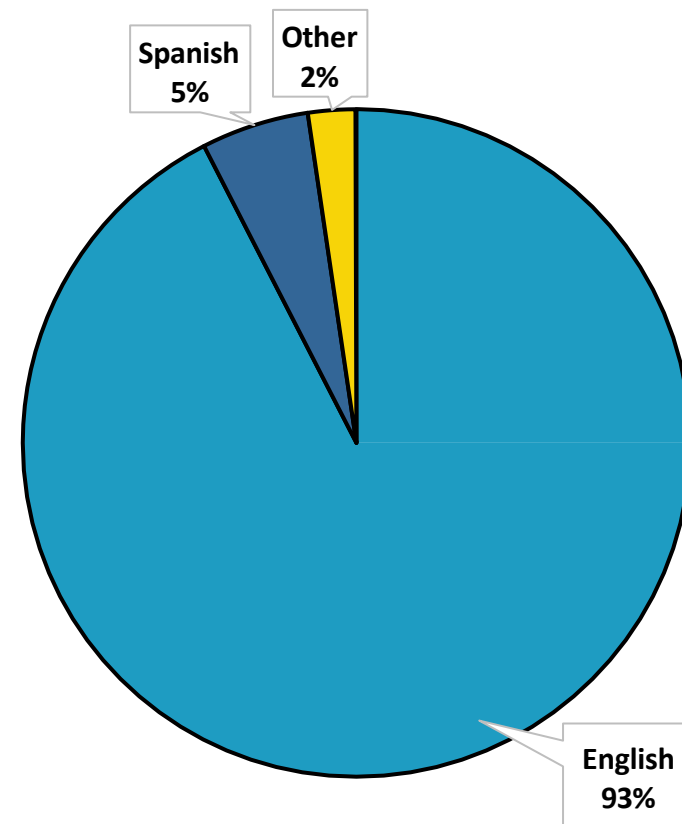


# Demographic Data of Applicants

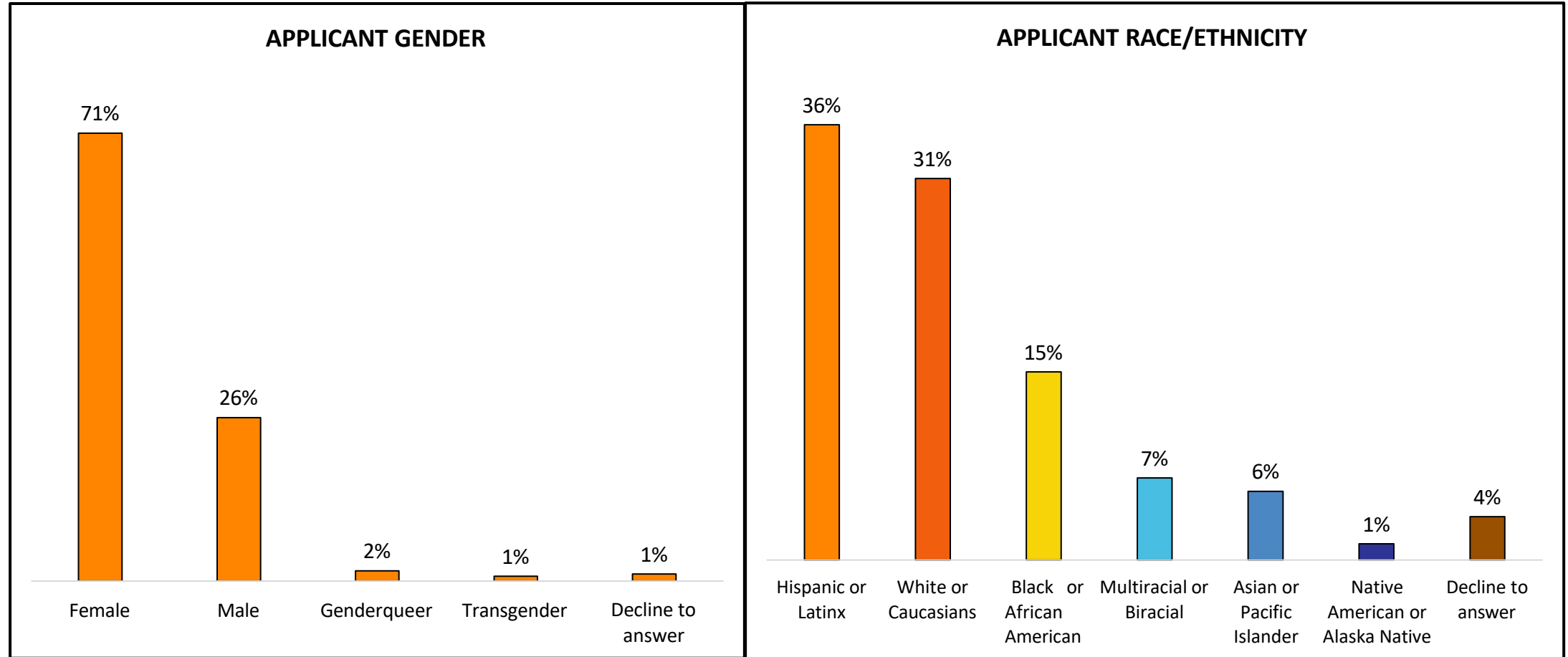
APPLICANT AGE GROUP



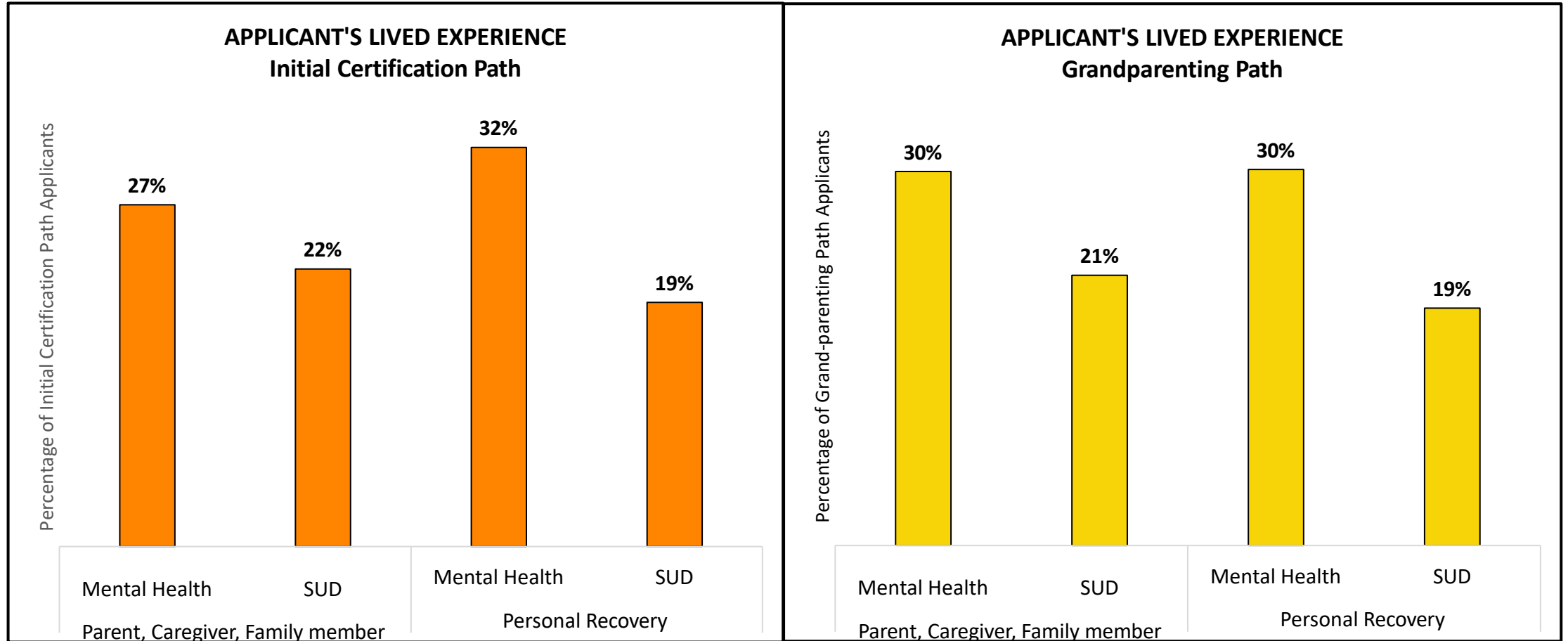
APPLICANT LANGUAGE



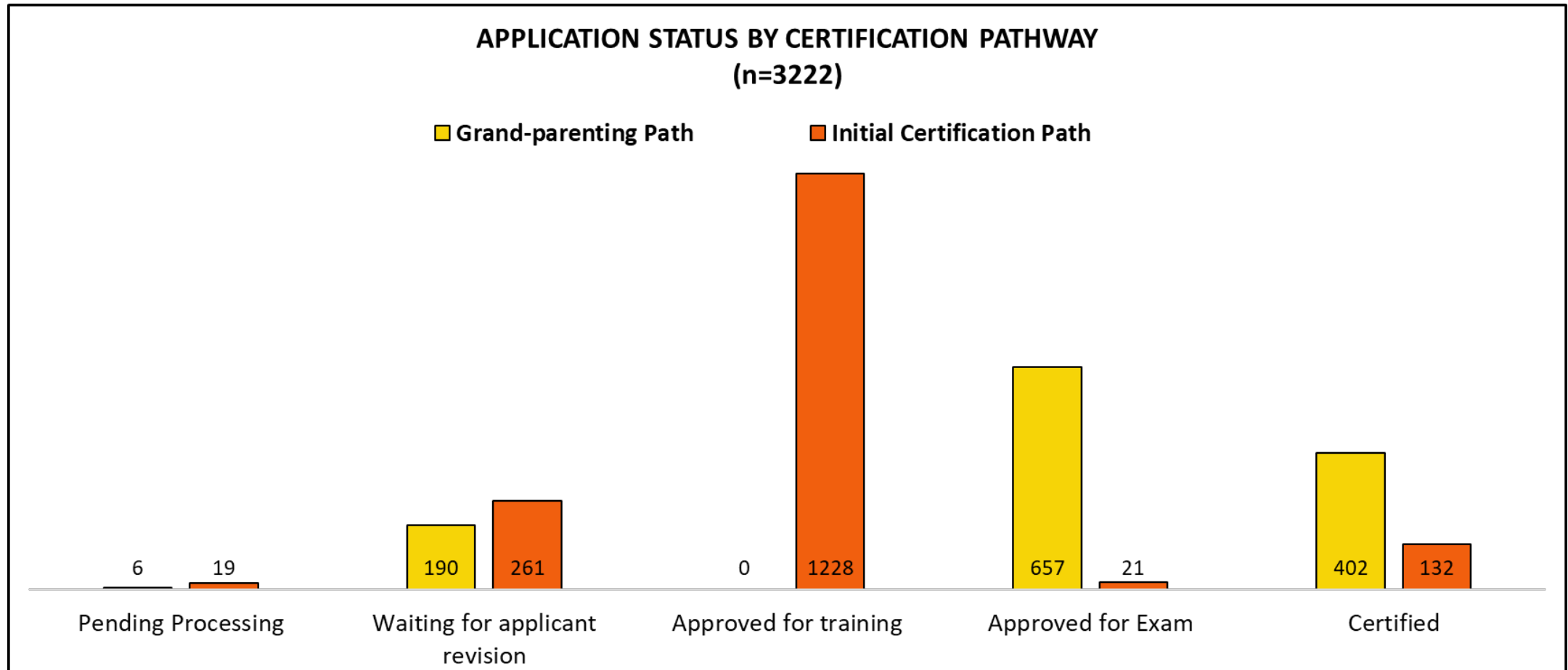
# Demographic Data of Applicants



# Applicant Data



# Applications Data



# Resources

- [Areas of Specialization Feedback Opportunity](#) (closes 3/24/23)
- [Resource Library - CA Peer Certification](#)
- Code of Ethics <https://www.capeercertification.org/code-of-ethics/>
- Scope of Practice <https://www.capeercertification.org/scope-of-practice/>
- Grandparenting certification guidelines & accepted documents  
<https://www.capeercertification.org/grandparenting-guidelines/>
- Medi-Cal Peer Support Specialist Certification Registry [CalMHSA Certification Registry](#)

# Contact Us

## Certification Website

[www.CAPeerCertification.org](http://www.CAPeerCertification.org)

## Email

[PeerCertification@calmhsa.org](mailto:PeerCertification@calmhsa.org)

## Phone

(279) 234-0699

Mon-Fri 8 a.m. – 5 p.m.,  
excluding holidays.

## Medi-Cal Peer Support Specialist Certification Registry

[CalMHSA Certification Registry](#)

# Questions?





**Please fill out the attendance  
form and feedback survey in  
the chat to meet your  
requirements for today's  
event!**





# Thank You